

Effective April 3, 2007, Printer Pack 2 (PP2) was available for download for all DPO4000 and MSO4000 Series oscilloscopes. Any instruments that have Printer Pack 1 installed should be upgraded with PP2.

How do I know which Printer Pack is installed?

Press the front panel Utility button, then the Version bottom bezel button. The printer pack version is shown after the firmware version near the bottom of the pop-up message, and will look something like this: Version: v2.01 PP1

Features & Benefits

In PP2, based on customer and field feedback, we have added support for many HP USB printers, listed below. No changes were made to the non-HP drivers. (We have tested as many of the printers as we could find, but clearly do not have access to this entire list of printers.)

· HP Business InkJet Series

Business InkJet 1000 series (1000, 1100, 1100d, 1100dtn, 1200, 1200d, 1200dtn, 1200dtnw)

Business InkJet 2200 series (2200, 2200se, 2200xi, 2230, 2250, 2250tn, 2280, 2280tn)

Business InkJet 2300 series (2300, 2300dtn, 2300n)

Business InkJet 2600 series (2600, 2600dn)

Business InkJet 2800 series (2800, 2800dt, 2800dtn)

Business InkJet 3000 series (3000, 3000dtn, 3000n)

· HP Color LaserJet Series

Color LaserJet 5

Color LaserJet 5M

Color LaserJet 2500 series (2500L, 2500Lse, 2500n, 2500tn, 2550, 2550L, 2550Ln)

Color LaserJet 2605 series (2605, 2605dn, 2605dtn)

Color LaserJet 2700 series (2700, 2700n)

Color LaserJet 2800 series (2800, 2820, 2830, 2840)

Color LaserJet 3000 series (3000, 3000dn, 3000dtn, 3000n)

Color LaserJet 3500 series (3500, 3500dn, 3500dtn, 3500n, 3550, 3550n)

Color LaserJet 3600 series (3600, 3600dn, 3600n)

Color LaserJet 3700 series (3700, 3700n, 3700dtn, 3700dn)

Color LaserJet 3800 series (3800, 3800dn, 3800dtn, 3800n)

Color LaserJet 4500 series (4500, 4500dn, 4550, 4550dn, 4550hdn, 4550n)

Color LaserJet 4600 series (4600, 4600dn, 4600dtn, 4600hdn, 4600n, 4610, 4650, 4650dn, 4650dtn,

4650hdn, 4650n)

Color LaserJet 4700 series (4700n, 4700dn, 4700dtn, 4700n, 4700ph+)

Color LaserJet 4730mfp series (4730mfp, 4730x mfp, 4730xm mfp, 4730xs mfp)

Color LaserJet 5500 series (5500, 5500n, 5550, 5550n, 5550dn, 5550dtn, 5550hdn)

Color LaserJet 8500 series (8500, 8500dn, 8500n, 8550, 8550dn, 8550gn, 8550mfp, 8550mn)

Color LaserJet 9500 series (9500, 9500gp, 9500hdn, 9500n, 9500mfp)

Color LaserJet CM1015 series (CM1015, CM1017)

Color LaserJet CP4005 series (CP4005, CP4005n, CP4005dn)

· HP DeskJet Series

DeskJet 350 series (350c, 350cbi)
DeskJet 450 series (450, 450cbi, 450ci, 450wbt)
DeskJet 460 series (460c, 460cb, 460wbt, 460wf)
DeskJet 600 series (only USB models - 630c, 632c, 640c, 640u, 642c, 648c, 656c, 690c, 690c Plus,
692c, 692k, 693c, 694c, 695c, 697c)
DeskJet 800 series (only USB models - 825c, 825cvr, 845c, 845cvr, 895c, 895cse, 895cxi)
DeskJet 900 series (916c, 920c, 920cw, 920cvr, 920cxi, 930c, 930cm, 932c, 933c, 934c, 935c, 940c,
940cvr, 940cw, 940cxi, 948c, 950c, 952c, 955c, 957c, 959c, 960c, 960cse, 960cx9, 970c, 970cse, 970cxi, 975c, 975cse, 975cxi, 980c, 990c, 990cm, 990cse, 990cxi, 995c, 995ck)
DeskJet 1200 series (1220c, 1220cse, 1220cxi, 1280)
DeskJet 3300 series (3320, 3320v, 3323, 3325)
DeskJet 3400 series (3420, 3420v, 3425, 3450)
DeskJet 3500 series (3500, 3520, 3520v, 3520w, 3535, 3538, 3550, 3550v, 3558)
DeskJet 3600 series (3600, 3620, 3645, 3647, 3650, 3651, 3652, 3653, 3658, 3668)
DeskJet 3700 series (3740, 3743, 3744, 3745, 3745v, 3747, 3748)
DeskJet 3800 series (3810, 3816, 3818, 3819, 3820, 3820v, 3820w, 3822, 3843, 3844, 3845, 3845xi, 3847, 3848, 3870)
DeskJet 3900 series (3900, 3910, 3915, 3918, 3920, 3930, 3930v, 3938, 3940, 3940v)
DeskJet 5100 series (5100, 5145, 5150, 5150v, 5150w, 5151, 5160, 5168)
DeskJet 5400 series (5420v, 5432, 5438, 5440, 5440v, 5440xi, 5442, 5443)
DeskJet 5500 series (5550, 5551, 5552)
DeskJet 5600 series (5600, 5650, 5650v, 5650w, 5652, 5655)
DeskJet 5700 series (5700, 5740, 5740xi, 5743, 5745, 5748)
DeskJet 5800 series (5800, 5850, 5850w)
DeskJet 5900 series (5938, 5940, 5940xi, 5943)
DeskJet 6100 series (6120, 6122, 6127)
DeskJet 6500 series (6500, 6520, 6520xi, 6540, 6540d, 6540xi, 6540dt, 6543, 6543d, 6548)
DeskJet 6600 series (6600, 6620, 6620xi, 6623, 6628)
DeskJet 6800 series (6800, 6830v, 6840, 6840xi, 6840dt, 6843, 6848)
DeskJet 6900 series (6940, 6940dt, 6980, 6980dt)
DeskJet 9300
DeskJet 9600 series (9600, 9650, 9670, 9680, 9680gp)
DeskJet 9800 series (9800, 9800d, 9803, 9803d, 9808, 9808d, 9860, 9868)
DeskJet D1300 series (D1311, D1320, D1330, D1341, D1360)
DeskJet D2300 series (D2320, D2330, D2345, D2360)
DeskJet D4100 series (D4145, D4155, D4160, D4163)
DeskJet F300 series (F300, F340, F370, F375, F380)

· **HP LaserJet Series**

LaserJet 5 series (only USB models - 5MP, 5P, 5si, 5si hm, 5si mx, 5si nx)
LaserJet 6 series (only USB models - 6MP, 6MP se, 6MP xi, 6P)
LaserJet 1000 series (1010, 1012, 1015, 1022, 1022n, 1022nw)
LaserJet 1100 series (1150, 1160, 1160Le)
LaserJet 1200 series (1200, 1200se, 1200n, 1220, 1220se)
LaserJet 1300 series (1300, 1300n, 1300t, 1300xi, 1320, 1320t, 1320n, 1320nw, 1320tn)
LaserJet 2100 series (2100, 2100m, 2100se, 2100tn, 2100xi)
LaserJet 2200 series (2200, 2200d, 2200dn, 2200dse, 2200dt, 2200dtn)
LaserJet 2300 series (2300, 2300L, 2300d, 2300n, 2300tn, 2300dtn)

LaserJet 2400 series (2410, 2420, 2420d, 2420dn, 2420n, 2430, 2430dtn, 2430n, 2430t, 2430tn)
 LaserJet 3000 series (3015, 3020, 3030, 3050, 3052, 3055)
 LaserJet 3200 series (3200, 3200M, 3200se)
 LaserJet 3300 series (3300mfp, 3310, 3320, 3320mfp, 3320n mfp, 3330, 3380, 3390, 3392)
 LaserJet 4000 series (4050, 4050n, 4050se, 4050t, 4050tn)
 LaserJet 4100 series (4100, 4100dtn, 4100n, 4100tn, 4100mfp, 4101mfp, 4150)
 LaserJet 4200 series (4200, 4200L, 4200Ln, 4200Lvn, 4200dtn, 4200dtns, 4200dtnsL, 4200n, 4200tn, 4240, 4240n, 4250, 4250dtn, 4250dtnsL, 4250n, 4250tn)
 LaserJet 4300 series (4300, 4300dtn, 4300dtns, 4300dtnsL, 4300n, 4300tn, 4345mfp, 4345x mfp, 4345xm mfp, 4345xs mfp, 4350, 4350dtn, 4350dtnSL, 4350n, 4350tn)
 LaserJet 5000 series (5000, 5000Le, 5000dn, 5000gn, 5000n)
 LaserJet 5100 series (5100, 5100dtn, 5100se 5100tn)
 LaserJet 5200 series (5200, 5200n, 5200tn, 5200dtn, 5200L)
 LaserJet 8000 series (8000, 8000dn, 8000mfp, 8000n)
 LaserJet 8100 series (8100, 8100dn, 8100n, 8100mfp, 8150, 8150dn, 8150hn, 8150n, 8150mfp)
 LaserJet 9000 series (9000, 9000dn, 9000hnf, 9000hns, 9000n, 9000mfp, 9000L mfp, 9040mfp, 9040d, 9040dn 9050, 9050d, 9050dn, 9050mfp, 9055mfp, 9065mfp)
 LaserJet M3000 series (M3027, M3027x, M3035, M3035xs)
 LaserJet M4000 series (M4345, M4345x, M4345xm, M4345xs)
 LaserJet M5000 series (M5025, M5035, M5035x, M5035xs)
 LaserJet P2015 series (P2015, P2015d, P2015dn, P2015n, P2015x)
 LaserJet P3000 series (P3004, P3005, P3005d, P3005n, P3005dtn, P3005x)
 • **HP OfficeJet Series**
 OfficeJet 4100 series (4100, 4105, 4110, 4110v, 4110xi, 4115)
 OfficeJet 4200 series (4200, 4212, 4215, 4215v, 4215xi, 4219, 4255)
 OfficeJet 4300 series (4311, 4312, 4314, 4315, 4315v, 4315xi, 4317, 4319, 4352, 4353, 4355, 4357, 4359)
 OfficeJet 5100 series (5100, 5105, 5110, 5110v, 5110xi)
 OfficeJet 5500 series (5505, 5508, 5510, 5510v, 5510xi, 5515)
 OfficeJet 5600 series (5600, 5605, 5608, 5609, 5610, 5610v, 5610xi, 5615)
 OfficeJet 6100 series (6105, 6110, 6110v, 6110xi, 6150)
 OfficeJet 6200 series (6210, 6210v, 6210xi, 6213, 6215)
 OfficeJet 6300 series (6310, 6310xi)
 OfficeJet 7100 series (7100, 7110, 7110xi, 7115, 7130, 7130xi, 7135xi, 7140xi)
 OfficeJet 7200 series (7210, 7210v, 7210xi, 7213)
 OfficeJet 7300 series (7310, 7310xi, 7313)
 OfficeJet 7400 series (7410, 7410xi, 7413)
 OfficeJet 9100 series (9110, 9120, 9130)
 OfficeJet d100 series (d125xi, d135, d135xi, d145, d145xi, d155xi)
 OfficeJet G85/G95 series (G85, G85xi, G95)
 OfficeJet K60/K80 series (K60, K60xi, K80, K80xi)
 OfficeJet v40 series (v30, v40, v40S, v40xi, v45)
 OfficeJet Pro K550 series (K550, K550dtn, K550dtwn)
 OfficeJet Pro K850 series (K850, K850dn)
 • **HP PhotoSmart Series**
 PhotoSmart 100 series (100, 130, 130v, 130xi, 140, 145, 145v, 145xi, 148)

PhotoSmart 200 series (230, 230v, 230xi, 240, 245, 245v, 245xi)
PhotoSmart 320 series (320, 325, 325v, 325xi, 329)
PhotoSmart 330 series (330, 335, 335v, 335xi, 337)
PhotoSmart 370 series (370, 375, 375v, 375xi, 375B, 375Bxi)
PhotoSmart 380 series (385, 385v, 385xi)
PhotoSmart 420 series (420, 422, 422v, 422xi, 425, 425v, 428, 428v, 428xi)
PhotoSmart 470 series (470, 475, 475v, 475xi)
PhotoSmart 2570 series (2573, 2575, 2575v, 2575xi)
PhotoSmart 2700 series (2710, 2710xi, 2713)
PhotoSmart 3100 series (3110, 3110v)
PhotoSmart 3200 series (3210, 3210a, 3210v, 3210xi, 3213, 3214)
PhotoSmart 3300 series (3308, 3310, 3310xi, 3313, 3314)
PhotoSmart 7100 series (7150, 7150v, 7155w)
PhotoSmart 7200 series (7260, 7260v, 7260w, 7268)
PhotoSmart 7300 series (7350, 7350v)
PhotoSmart 7400 series (7450, 7450v, 7450xi, 7458, 7459)
PhotoSmart 7500 series (7550, 7550v, 7550w)
PhotoSmart 7600 series (7660, 7665)
PhotoSmart 7700 series (7755, 7760, 7760v, 7760w, 7760od, 7762)
PhotoSmart 7800 series (7830, 7838, 7850, 7850v, 7850xi, 7853)
PhotoSmart 7900 series (7960, 7960v, 7960w, 7960gp)
PhotoSmart 8000 series (8030, 8038, 8049, 8050, 8050v, 8050xi, 8053)
PhotoSmart 8100 series (8150, 8150v, 8150xi, 8153, 8158)
PhotoSmart 8200 series (8230, 8238, 8250, 8250v, 8250xi, 8253)
PhotoSmart 8400 series (8450, 8450v, 8450xi, 8450gp, 8453, 8458)
PhotoSmart 8700 series (8750, 8750xi, 8750gp, 8753, 8758)
PhotoSmart A310 series (A310)
PhotoSmart A430 series (A430, A432, A433, A434, A435)
PhotoSmart A510 series (A510, A512, A516)
PhotoSmart A610 series (A610, A612, A616, A617)
PhotoSmart A710 series (A710, A712, A716, A717)
PhotoSmart C3100 series (C3110, C3125, C3135, C3140, C3150, C3180, C3183, C3190)
PhotoSmart C4100 series (C4110, C4140, C4150, C4180, C4183, C4188)
PhotoSmart C5100 series (C5140, C5150, C5180, C5185, C5188)
PhotoSmart C6100 series (C6100, C6150, C6180, C6185, C6188)
PhotoSmart C7100 series (C7100, C7150, C7180, C7185)
PhotoSmart D5060 series (D5060, D5065, D5069)
PhotoSmart D5100 series (D5100, D5145, D5155, D5160, D5168)
PhotoSmart D6160
PhotoSmart D7100 series (D7145, D7155, D7160, D7168)
PhotoSmart D7300 series (D7300, D7345, D7355, D7360, D7368)
PhotoSmart P1000
PhotoSmart P1100
PhotoSmart Pro B8300 series (B8300, B8330, B8338, B8350, B8353)
· **HP PSC All-in-one Series**
PSC 700 series (720, 750, 750xi, 760)
PSC 900 series (950, 950vr, 950xi)
PSC 1100 series (1110, 1110v, 1118)
PSC 1200 series (1200, 1205, 1209, 1210, 1210v, 1210xi, 1215, 1216, 1217, 1219)
PSC 1300 series (1300, 1310, 1311, 1317, 1318)
PSC 1400 series (1401, 1402, 1410, 1410v, 1410xi, 1417)

PSC 1500 series (1503, 1504, 1507, 1508, 1510, 1510v, 1510xi, 1513, 1513s)
PSC 1600 series (1600, 1610, 1610xi, 1613)
PSC 2100 series (2105, 2108, 2110, 2115, 2150, 2170, 2171, 2175, 2175v, 2175xi, 2179)
PSC 2200 series (2200, 2210, 2210v, 2210xi)
PSC 2300 series (2350, 2353, 2355, 2355p, 2355v, 2355xi)
PSC 2400 series (2400, 2410, 2410v, 2410xi)
PSC 2500 series (2500, 2510, 2510xi, 2550)

· **Other HP Models**

Color InkJet cp1700 series (cp1700, cp1700d, cp1700ps)
Mopier 240/320

· **HP Unsupported List**

Due to the way that a small number of HP printers operate, a few such printers are not supported by Printer Pack 2. These include:

Color LaserJet 1500 / 1600 / 2600
LaserJet 1000 / 1005 / 1018 / 1020
LaserJet 3100 / 3150
PhotoSmart Pro B9100 series

Download Information

Customers with products in the field can download the new printer pack for their scopes from the Tektronix web site at: www.tektronix.com/software. Just enter the instrument model number into the keyword search box and look for Printer Pack 2 to download. Installation instructions are provided.

Why is the PP2 update separate from the version 2.01 firmware update? They were posted to the web on the same day.

Manufacturing has been building MSO4000s with version 2.01 and we didn't want to slow production by inserting a new firmware version into the manufacturing ramp up.

Also, some customer may want to upgrade to PP2 to add printer support without changing firmware versions. This will be of primary importance to large installations and test systems where consistency of firmware versions is critical.

Are products currently being shipped with PP2?

No, but manufacturing will be upgrading to PP2 soon. In the interim, customers will need to check the printer pack level and update, if necessary.

When will PP2 be integrated with the instrument firmware update?

We are planning to integrate PP2 into the next firmware version. We are also planning to keep the PP2 upgrade available separately.